

Cranwell/Miraval Berkshires Evolution

Q & A

Q: Why have so many trees been removed from the property? Some were very old and it seems such a shame.

A: At Miraval, mindfulness also extends to the relationship we have with the delicate balance of nature. Many trees on grounds were deemed unsalvageable by an Arborist. Our plan to mitigate their removal is to replant five trees for each removed tree, as well as adding a full apple orchard. The beloved Ginkgo tree outside the mansion will be preserved and the new building will be carefully and consciously created around it.

Q: Why has the Spa Café closed?

A: As we shift spaces and get our renovation under way, we have done our best to preserve priority amenities for our guests through the fall. The Spa Café was needed for staff, as we continue to create and present new and imaginative spaces for our guests.

Q: What is the construction on the West side of the property?

A: As part of our ongoing commitment to sustainability and reducing our carbon imprint, we are currently adding a new building for electric golf carts on the Southwest side of the property. Electric golf carts are friendlier for the environment and help reduce noise for our guests who have come for the tranquility and quiet that every Miraval offers. Work on the Northwest side of the property is for a shipping and receiving area and grounds/maintenance facilities.

Q: Why has construction been delayed?

A: Hyatt and Miraval work as one entity to thoughtfully design and create the best possible resort and environment for all guests and colleagues. We believe in the adage of “measure twice, cut once” and have taken advantage of the many weather-related delays to ensure that our designs are conscientiously and creatively developed and executed. We anticipate the project to be completed in Summer 2019.

Q: Will the resort still be open to the public?

A: We are committed to building our relationship with and staying open to the public in multiple areas such as Sloane’s, The Mansion, and the Golf Course. The current Spa will be available for members, Home Owners and resort guests who are not participating in the Miraval Experience. Everyone is welcome to experience Miraval as an overnight guest, or day package guest. Both options will be available.

Q: Will the name of the resort change?

A: We honor the history and integrity of this property and are doing our best to preserve as much as we can. As some areas will be newly created, their names and identities will emerge in a way that aligns with the spirit of the existing names.

Q: What’s happening on the golf course?

A: We continue to update the course each year to make your experience the best it can be. As part of a redesign effort to introduce three new tee boxes, holes one and three have been included in this project.