

MIRAVAL®

MIRAVAL BERKSHIRES & WYNDHURST MANOR & CLUB

FAQS

ANSWERS TO OUR MOST FREQUENTLY ASKED QUESTIONS

HOW DOES THE EXPERIENCE DIFFER BETWEEN MIRAVAL BERKSHIRES AND WYNDHURST MANOR & CLUB?

Serving as the historic centerpiece of the 380-acre property, Wyndhurst Manor & Club invites you to experience the luxury of a bygone era. After a major renovation, the historic estate has been expanded and restored to its former glory, complete with a Gilded Age mansion. The stunning location once served as home to Cranwell Resort, Spa and Golf Club, whose storied past can still be found reflected in Wyndhurst's one-of-a-kind experience, which celebrates the rich history and culture of the Berkshires. Featuring 18-holes of golf, two restaurants, and a fitness center, the property offers families, couples, and business travelers a luxurious escape to the scenic Berkshires countryside.

Sharing the bucolic bliss of this New England property, Miraval Berkshires offers an unrivaled transformative wellness experience. The debut serves as Miraval's third property—joining its celebrated original location in Tucson, AZ, and a recently opened location in Austin, TX. Miraval Berkshires heralds the brand's highly anticipated arrival on the East Coast. The property features the largest Life in Balance Spa in the brand's portfolio, which is especially fitting, considering The Spa at Cranwell, was once one of the largest spas on the East Coast.

CAN YOU TELL ME MORE ABOUT THE MIRAVAL BERKSHIRES EXPERIENCE?

Echoing elements of the Miraval experiences found in Austin and Tucson, the destination resort and spa offers the brand's beloved equine programming and many of its signature spa offerings. It also features new elements that celebrate its location and New England's changing seasons. From innovative health and wellness programming at Miraval's Life in Balance Spa to a vast system of indoor pathways that ensure you never need to step outside or out of your spa robe, even during New England's chilliest winters, Miraval Berkshires serves as a welcoming all-inclusive retreat where you can focus on your wellbeing and becoming the best version of yourself.

It's not all work though, as the journey involves finding comfort in the indulgent accommodations designed by award-winning Clodagh, who has transformed the guest rooms and suites into relaxing havens that evoke the glamour and charm of a New England country house. Miraval Berkshires also features a host of mindful offerings and more active pursuits, including an unparalleled outdoor challenge course designed to take you out of your comfort zone. A welcoming respite from the stresses of everyday life, Miraval Berkshires gives you the time, place, and space to create lasting and memorable change while experiencing the tranquil and contemplative beauty of the Berkshires.

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WHAT UPDATES HAVE BEEN MADE TO THE ORIGINAL CRANWELL PROPERTY?

Wanting to showcase the beauty and grandeur of this historic estate, we spared no expense in updating the accommodations, amenities, and more. Because most of the buildings were inherited from the Cranwell campus (interestingly, Cranwell was once used as a private prep school for boys before later opening as a resort), many required major updates to modernize the facilities. Throughout the estate, all the buildings have been renovated, yet done so in a way that maintains the historical integrity of the property. At Wyndhurst Manor & Club, you'll find the guest rooms at Barnes Cottage, Beechers Cottage, Griswold Cottage, McKinley Cottage, and the Mansion have all been refurbished and refreshed with new furnishings, new carpeting, and updated fixtures. To make the property more accessible, we also added a handicap ramp to Beechers Cottage. Most of the guest rooms were also outfitted with brand-new luxury bathrooms or updated fixtures. The end result makes each room a sumptuous sanctuary you won't want to leave. To honor the rich history of the property and the Berkshires, we also named each guest room in Wyndhurst Mansion after a famous New England author, artist, or poet, such as Emily Dickinson or Robert Frost.

To help you cast aside the trials and tribulations of travel, a new check-in experience is now available next to Sloane's Tavern, a beloved Lenox hotspot. It, too, has been updated and serves as the perfect place to grab a casual bite. New to the scene is Wyndhurst's latest restaurant, 1894 Fireside Bistro and Bar, which serves classic American cuisine. Designed by Clodagh, the restaurant incorporates a mix of silver, sage, and burnished bronze in addition to numerous mirrors to bring the outside in.

Long known as a popular golfing destination, the historic 18-hole golf course, built by Wayne Stiles and John Van Kleeck in 1926, is more enticing than ever thanks to a recent update and a new practice putting green. The Pro Shop, which offers a variety of golf apparel and equipment, has moved locations and can now be found on the west side of the property.

The new Club at Wyndhurst will provide a full service fitness center, fitness classes, renovated locker rooms, an indoor pool and new co-ed whirlpool.

WHAT ABOUT THE REMAINING BUILDINGS?

The rest of the property has now become Miraval Berkshires, which showcases Miraval's new aesthetic. Created by legendary interior designer Clodagh, the design evokes a nostalgia for the familiar while incorporating unpredictable experiences that ignite the imagination and calm the soul. Warm colors, such as cranberry, amber, navy, and greyish-blue, bring the outside in and provide a feeling of understated luxury, which can be found in the property's four new guest cottages: Serenity, Discovery, Reflection, and Renewal. Your journey begins at the new arrival center at Discovery Cottage. From there, you'll discover some new additions to the property, such as the Great Hall, which includes three meeting rooms; The Roost, a grab-and-go restaurant; Harvest Moon restaurant, and the Life in Balance Culinary Kitchen, which features best-in-class products thanks to a partnership with Williams Sonoma.

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Another highlight of the property is the debut of the 29,000-square-foot Life in Balance Spa, a tranquil respite designed to capture the spirit of the Berkshires and encourage mindfulness and conscious living. The 28/30-treatment-room spa also features the Path to Wellness, a meditational journey aimed at inspiring ways to be present in each moment. The Body Mindfulness Center serves as another catalyst for change with cutting-edge Technogym equipment, an indoor pool, and a fitness studio, where you can enjoy activities such as Cardio Drumming, Bosu Blast, and spinning.

WHAT IS OPEN TO THE PUBLIC?

Believing in the importance of community, we want to welcome local residents and visitors to experience the property. Fortunately, you don't need to be a resort guest to play our historic 18-hole golf course, shop in the Pro Shop at Wyndhurst Manor & Club, or enjoy a casual bite at Sloane's Tavern or a special meal at 1894 Bar & Bistro, our newest fine-dining restaurant located in Wyndhurst Mansion. When it's not reserved for private events and weddings, The Rose Terrace is also open to the public. Best of all, you can experience Miraval's transformative spa and wellness offerings with the purchase of a day pass, which provides access to the spa's exclusive amenities and activities. We recommend you reserve day passes in advance, as they are limited to ensure proper social distancing and an exclusive intimate experience for each guest.

HOW ARE WE RESPONDING TO COVID-19 AND MAKING THE HEALTH AND SAFETY OF OUR GUESTS A TOP PRIORITY?

We care deeply about the well-being of our staff and guests. In addition to your comfort, safety remains a top priority. All procedures, services, and guest programming will continue to be guided by the recommendations of the CDC and local government authorities. As a result, both staff and guests will be required to wear a mask. In addition, some of our spa amenities, such as steam rooms and saunas, will remain closed for the time being. We are also following protocols for Global Biorisk Advisory Council certification. For more information on the council, go to <https://gbac.issa.com/about/>.

Our full care and well-being guidelines can be viewed here:

https://www.miravalresorts.com/miraval_planning_ahead/

<https://www.wyndhurstmanorandclub.com/wyndhurst-planning-ahead/>

And to learn more about our Global Care and Cleanliness Commitment, please visit:

<https://www.hyatt.com/info/global-care-and-cleanliness-commitment>

To allow proper care, our therapists will be offering a limited menu of services. Our team has completed rigorous health and safety training and are prepared to answer any questions. They will also be on-hand to guide you throughout your spa experience.